

- **Online bill payment refund policy**

If there was an error in your transaction via the Ophthalmology Associates of Mankato online bill pay, it is important for you to notify Customer Service as soon as possible so that the cancellation or refund process can begin. To request a cancellation of payment, please call 507-345-6151.

Ophthalmology Associates of Mankato will process a refund within 10 to 30 business days once the overpayment has been identified by in our system.